



# NASA Shared Services Center Small Business Overview

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# NASA Shared Services Center

- NSSC opened its doors for business on March 3, 2006 at the Stennis Space Center
- Shared Services Centers are a staple in private industry and:
  - Provide more consistent, high-quality, and timely services at lower cost
  - Reduce resources expended for institutional support
  - Afford opportunities for continual improvement and process reengineering in functional areas as standardization and “best practices” are incorporated
  - Promote strategic management of resources



# NASA Shared Services Center

- Performs a variety of transactional and administrative activities in four lines of business that support all ten NASA Centers:
  - Procurement** -Grants, SBIR/STTR, Agency Wide Contracts
  - Financial Management** -Accounts Payable, Accounts Receivable, Payroll
  - Human Resources** - Benefits, Personnel Action Processing, SES Case Documentation
  - Information Management** – Enterprise License Management, Tier 1 Help Desk and the I3P



# NSSC Small Business Opportunities

- **Agency-wide Contracts with Small Businesses**

- ISO 9001 Audit and Registration Services (\$2.2M SB Set-aside)
- Information Technology Enterprise Architecture Services (\$40M SB Set-aside)

- **Small Business Subcontracting**

- NSSC Support Services Contract                      40% Subcontracting Goals
- Outsourcing Desktop Initiative for NASA              70% Subcontracting Goals
- Agency Consolidated End User Services              25% Subcontracting Goals



# NSSC Small Business Opportunities

- **NASA's Small Business Innovation Research and Small Business Technology Transfer (SBIR/STTR) Programs**
  - Provide an opportunity for small, high technology companies and research institutions to participate in Federal Government sponsored research and development efforts in key technology areas.
  - Phase I – 494 and Phase II - 215 awards made in FY11
  - New Phase IIE program was launched this fiscal year.
- **Internal Training Purchases**
  - Training courses conducted on-site at a NASA installation
  - 605 awards totaling over \$7.5 Million made in FY11
  - 46% of the awards went to small business



# Acquisition Forecast

- **Agency-Wide Relocation and Household Goods Movement Services**
  - Spring 2012



# NASA Sponsored SB Industry Days for Fiscal Year 2012

- Johnson Space Flight Center      SDVOSB      February 02
- Marshall Space Flight Center      Women-Owned      March 29
- Glenn Research Center      HubZones      June 19

